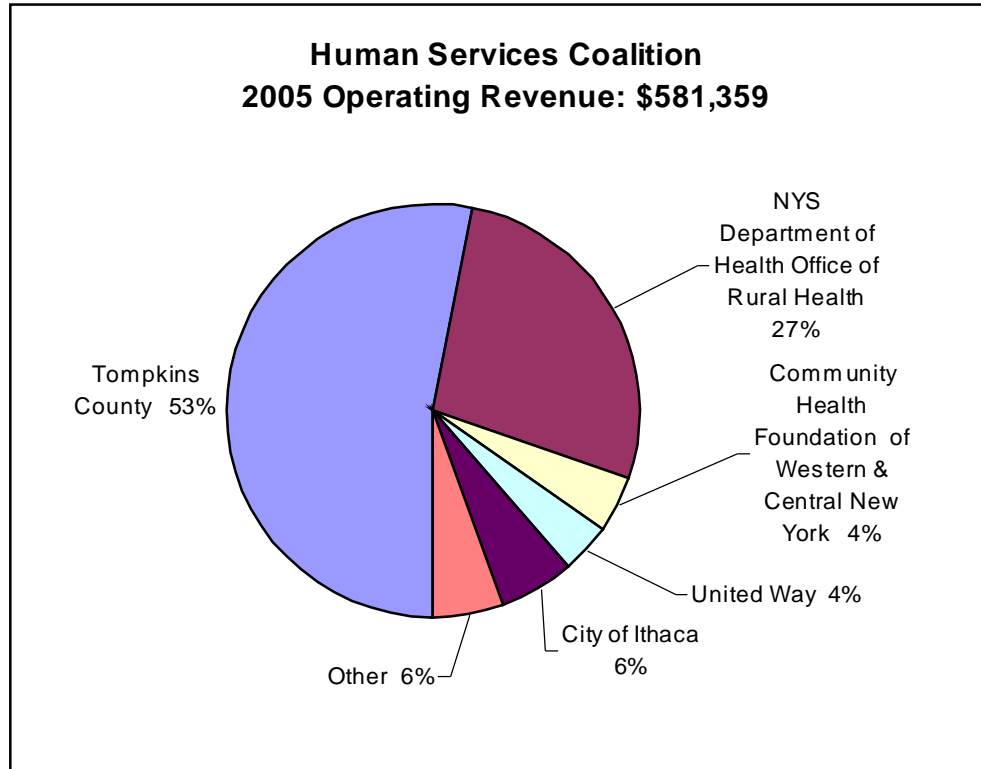


Financials

The Human Services Coalition would like to acknowledge and thank its funders for their continued support.



Human Services Coalition of Tompkins County, Inc.
100 West Seneca Street, Suite 300
Ithaca, NY 14850-4138
(607) 273-8686
(607) 272-9331 Information & Referral Assistance
www.hsctc.org

A United Way Agency

Human Services Coalition Annual Report 2005



Board of Directors

Michelle Berry
James A. Brown
Robert De Luca
Lee Dillon – Board Secretary
Richard Driscoll – Board Vice Chair
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Jim Hull
Marnie Kirchgessner
John T. Lemley
Deborah Mohlenhoff
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Jonathan Plotkin - Board Treasurer
Teresa Robinson
Kathy Schlather - Immediate Past Chair
Ken Schlather
Larry Shinagawa
Irene Stein
Gary Stewart
Sherl Walters
Cathy Webb - Board Chair
Dan Winch
Rev. Nathaniel Wright

Staff

Kathleen Schlather, Executive Director
Nancy Burston, Associate Director
Betty Falcão, Health Planning Council Program Director
Edward Swayze, Information & Referral Program Director
Carol Farkas, Program Assistant
Kathy Russell, Financial Manager
Bev Chin, Access Coordinator
Beverly Hammons, Special Projects Coordinator
Aliza Porth, Program Assistant
Christianne White, Health Career Awareness
Coordinator

Thank You

Human Services Planning, the Health Planning Council, and the Information and Referral Service would like to thank the many volunteers and members of boards and committees who generously donated their time in 2005:

Volunteers, Interns, Students, & Consultants

Christina Atti	Josh Goldstein	Monica Molina
Helen Ballantyne	Rima Grunes	Joan Packard VISTA
Sonya Bearden	Elizabeth Holmes	Christy Paul
Russell Bourne	Lisa Horn	Leanne Polachek
Kathryn Boyles	Helen Howland	Nakia Roberts
Raquel Davis	Adam T. Hymans	Lena Smith
DuWayne Fish	Meghan Kappus	Dennis Vilorio
(Miles) Ryan Fisher	Tom Klingman	Kimberly Blair Wigger
Roberta Frost	Brianne Mintern	

In Memoriam

Betty Wien, long time I&R volunteer, died on Thursday May 5, 2005 at the Hospicare Residence. Betty answered the I&R helpline 4 to 8 hours a week beginning in 1995 assisting thousands of callers with problem assessments and referrals. Betty was also very active in the Unitarian Universalist congregation, and volunteered with the Ithaca Cancer Network, the Ithaca Breast Cancer Alliance, and the Friendship Center.

Bill Chapp, who worked on several I&R publications and outreach materials design projects, passed away in June 2005. Bill was a longtime member of the Cornell Folk Song Club and a regular at Phil Shapiro's Bound for Glory. Bill also loved contra dancing and composing his own original contras. He had a droll sense of humor that we miss very much.

Committees

Review Committee

Reneé Farkas	Cindy Martin
Lisa Holmes	Leslie Myers
Marnie Johnson	Jonathan Plotkin
John Lemley, Committee Chair	Ron Provus
	Frank Satterly

I&R Advisory Committee

James Brown	Nancy Rosen
Michael Chen	Colleen Ruffino
Reed Flaschen	Lynne Whetzel
Paul Rehbock	Nancy Zahler
Larry Roberts	

Health Planning Council Advisory Board

Suzanne Aigen	Theresa Lyczko
Dick Bucklin	Joan Murphy
Alice Cole	Liz Norton
Bob DeLuca	Diane Paolangeli
George Ferrari	Chris Payne
William Gilligan	Laurie Roberts
Bill Hawley	Lenore Schwager
Scott Heyman	Nancy Spero
Marnie Johnson	Irene Stein
Christine Klotz	



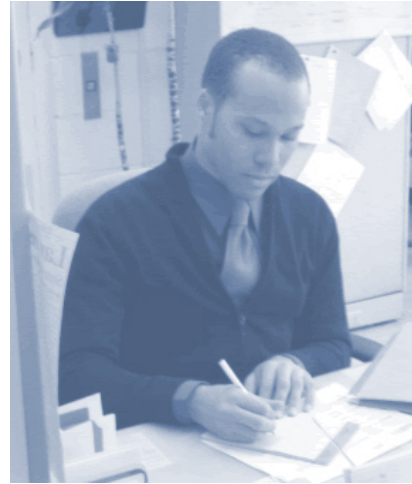
Change

2005 at the Human Services Coalition was marked by significant change. Marge Dill resigned as Executive Director after 13 years. In May, over 200 people attended a gala event honoring Marge's dedication to the human service community and her outstanding leadership at HSC. In addition, Marge was honored by the Daycare and Child Development Council as recipient of the *June Rogers Early Childhood Award*.

Nancy Burston took over the reins as Interim Executive Director before our new Executive Director, Kathy Schlather came on board. Kathy is delighted to be at the Coalition and to be working with such a professional and committed staff.

The staff and Board are excited about the new initiatives the Human Services Coalition is pursuing and look forward to serving the not-for-profit community in the years to come.

Human Service Planning



In 2005, the Human Services Coalition, the lead entity for **the Ithaca/Tompkins County Continuum of Care (CoC)**, was awarded **\$210,959** on behalf of the community by the US Department of Housing and Urban Development. Grant recipients included Tompkins Community Action, Chartwell House, Corn Street Apartments, and Unity House's Green Street Adult Residence. On behalf of the CoC, HSC facilitated an all-day HUD Homeless Management Information Data and Technical Standards Training Seminar, held at Tompkins Community Action.

The **Homeless and Housing Task Force** is a well-coordinated, large inclusive group that meets bi-monthly, bringing together service providers, planners, and elected officials to share information, program changes, services statistics, and other concerns, particularly the needs of the homeless.

This fall, the HSC convened a group of local agencies to respond to **the impending heating fuel crisis**. The group developed a user friendly chart listing the programs and resources available to meet the energy needs of county residents. To familiarize agency staff, landlords and others with identified resources, HSC held a free workshop on "Responding to the Heating and Energy Crisis". The group continues to meet regularly to develop strategies to help community members identify and access available assistance. The chart is available for downloading at the HSC website.

2-1-1 New York continues to develop service across the state. 2-1-1 is an easily remembered telephone number that connects people with important community services and volunteer opportunities. 2-1-1 serves approximately 139 million Americans - over 46% of the US population with 71 active 2-1-1 systems covering all or part of 32 states.

In 2005, two call centers in New York State initiated service. The first to go active was Infoline in Monroe County in early 2005. Besides Monroe, Cayuga, Wayne, Livingston, and Ontario counties have land-line 2-1-1 service through Infoline. In 2006, Tompkins County I&R hopes to join with Infoline as a partner site in the Finger Lakes Region to bring 2-1-1 service to Tompkins County residents.

607-272-9331

**When you need help
finding help**

I&R was involved with the local efforts to support the victims of Hurricane Katrina by providing an up-to-the-minute listing of individual and agency responses to requested needs. VolunteerTompkins now has a link on its homepage that can be used in any emergency situation to link people to support services.

Information & Referral

The **I&R Help Line** continues its mission of connecting county residents to necessary services, with thousands of needs addressed by Americorps VISTA volunteers, community volunteers, and student interns. In addition, thousands more visited the I&R services directory on the HSC web site in 2005. The most frequent reasons for contacting I&R were finding out general information about community services, and for the following need categories: health care, legal assistance, housing, employment and income, individual and family life, mental health issues, and financial assistance. Over 2,600 hours were contributed by nineteen I&R volunteers and interns in 2005.

I&R Outreach: Vistas and interns coordinated a wide distribution of I&R outreach materials, including activities at rural festivals and ongoing distribution at food pantries. I&R was also present at many tabling events, during which I&R answered questions and distributed informational materials. These events also served to promote the Volunteer Tompkins project and the *volunteertompkins.org* web site.

I&R staff, volunteers and interns updated the database, verifying and editing data, and formatting in preparation for publishing the **Tompkins County Human Services Resource Directory** early in 2006. I&R distributed over 2,500 **Community Services in Tompkins County** booklets in 2005.

The nine community volunteers that make up the HSP review committee worked throughout the Spring to evaluate applications from sixteen agencies for County and City funding. Over \$800,000 in funding was recommended and allocated.

HSC updated the Space Directory and Foundation Directory.

HSC facilitated the distribution of donated Smith Barney office furniture valued at \$14,660 to 29 local non-profit agencies.



In 2005, the Health Planning Council designed and secured funds for the 2006 pilot of **UrgentRx**. This innovative program will offer medications free to people with no insurance who receive care at Cayuga Medical Center's Emergency Room or its Convenient Care facility on Warren Road. HPC is grateful to the United Way of Tompkins County who received a \$25,000 Challenge Grant from the Brooks Family Foundation. This was matched by local residents. *We also thank the Park Foundation for a \$10,000 development grant for UrgentRx.*

HPC led the **"Sharing Your Wishes"** Coalition to encourage and support advance care planning for older adults. Sharing your Wishes enhanced the skills of more than 30 health care providers, distributed 600+ booklets, wrote articles and offered numerous public presentations/workshops. Thanks to our training consultants Lisa Kendall and Marilyn Kinner. *Many thanks to the **Community Health Foundation of Western and Central New York** for a \$70,000 two-year grant for "Sharing Your Wishes".*

HPC participated in planning the **Critical Issues Roundtable** "Aging and Long-Term Care: How Do We Make It Better?" organized by the Community Foundation of Tompkins County.

The Health Planning Council also helped launch **TompkinsRx**, a free, immediate-use card for prescription discounts. The 700+ users have saved 24% on average, for a total of over \$215,648. *Thanks to the Park Foundation for \$6,500 for outreach and publicity.*

Lower-cost prescriptions at prescription.hsctc.org

FLIC Medical equipment loan closet

Advocacy

Sharing strategies and best practices

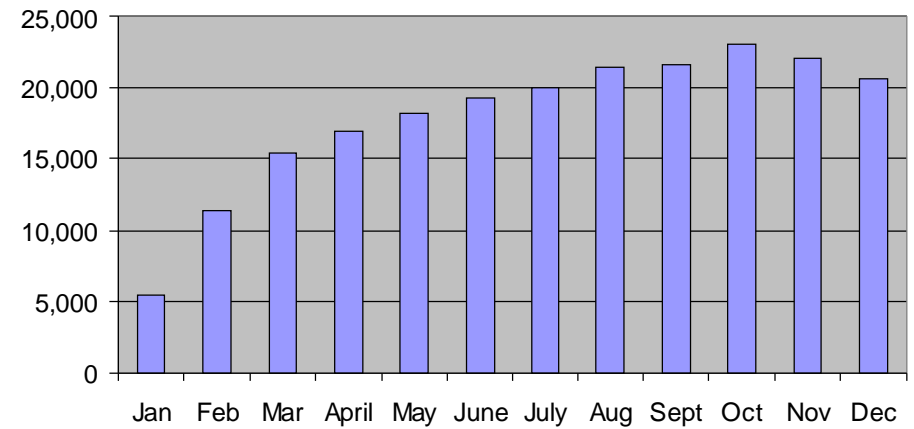
Presentations

Tobacco Free Tompkins

Cayuga Waterfront Trail

Health Planning Council

TompkinsRx Total Savings: \$215,648



Tompkins Health Network implementation projects:

- **PMAP (Prescription Meds Access Program):** Counseled 182 individuals about **prescription medicines**; helped people receive drugs valued at \$28,000+ from pharmaceutical companies for free or at low-cost.
- **Get Healthy Tompkins:** provided development funds to Cayuga Medical Center for a community-wide program rewarding residents for activities to reduce behavioral risk factors for chronic disease.
- **Health Careers Awareness:** encouraged teens to consider health careers; provided Central NY Area Health Education Center materials; helped fill summer programs which had been threatened with closure.

Supported by funds from the New York State Office of Rural Health.