



NEW! Managing the Multigenerational Workforce

with Jesan Sorrells

Wednesday, November 29, 2017

9:00 am - 12:00 pm

Fee \$70, includes refreshments

REGISTER ONLINE at www.hsctc.org/workshops

**Borg Warner Conference Room, Tompkins County Public Library,
E. Green St. at S. Cayuga St., Ithaca ([driving and access directions below](#))**

Presented by the Human Services Coalition

Co-sponsored by the Tompkins County Public Library

A WORKSHOP DESIGNED TO PROVIDE DIRECTORS, MANAGERS, AND OTHER ORGANIZATIONAL LEADERS A BETTER UNDERSTANDING OF GENERATIONAL DIFFERENCES AND LEARN PRACTICAL APPROACHES TO EFFECTIVELY MANAGING MULTIGENERATIONAL TEAMS.

The multigenerational workforce has a significant impact on workplace dynamics. Leaders face challenges and opportunities leading teams with a variety of expectations and work styles.

In this workshop, attendees will gain a better understanding of how to manage, develop, and supervise a variety of generational groups, how to break generational stereotypes, and how to manage generational expectations to generate optimal outcomes.

In the workshop, attendees will:

- Gain a better understanding of the perspectives, behaviors, and needs of different generations of employees.
- Address the differences (and similarities) in managing and leading between generations.
- Learn how to lead multiple generational teams while preserving and growing morale and motivation.
- Exchange actionable ideas about how to improve relations between employees of differing generations and between supervisors and employees.
- Learn about available resources and reference around effectively managing, mentoring, and leading multiple generations.

About the Presenter:

Jesan Sorrells, principal conflict engagement consultant at Human Services Consulting and Training (HSCT) based in Endicott, NY is a former higher education student affairs professional. He worked at Ithaca College in the Office of Residential Life and Judicial Affairs and currently serves as an adjunct lecturer at Binghamton University. Jesan has extensive supervisory and management experience focused in undergraduate student development, student development theory, crisis management, workshop facilitation, conflict engagement and training. His interests are numerous as a self-employed consultant, and particularly in the area of leveraging social media platforms for the benefit of his clients including small businesses, nonprofits, churches and higher education organizations.

Registration and Payment

Register online at www.hsctc.org/workshops. If you are unable to register and pay online please call 607-273-8686 or email registration@hsctc.org.

Cancellation Policy

All registration sales are final. At times a workshop may be cancelled due to inclement weather or other issues. If this occurs, we will post the cancellation on our website: www.hsctc.org/workshops, email all registered participants, and refund any prepaid fees. If you plan to walk-in, please check our website for the most up-to-date information prior to attending.

Scholarships

Limited scholarships are available to agencies whose non-profit board and staff members cannot attend without one. To request a scholarship, email: registration@hsctc.org in advance of the workshop.

Snacks

Coffee, other drinks, and snacks are provided at all workshops; lunch is not provided. Attendees at sessions in the Borg Warner Room may leave and eat lunch on the beautiful Ithaca Commons.

Special Needs

Please notify us if you have any special needs; the Coalition wishes to make its workshops accessible to everyone.

For the comfort of everyone, HSC workshops are fragrance free. We appreciate your cooperation.

Driving and access

The Library is located in downtown Ithaca on the corner of East Green and South Cayuga Streets.

Directions for accessing the Library

The Library does not open its Main door until 9:30 am, so walk to the northeast corner of the building opposite the TCAT Green Street Station, turn right and enter at the door on the right under the green canopy. The Borg Warner room is immediately on your right.

Driving Directions

From North or South on Rt. 13 or 34: Proceed to Green Street in downtown Ithaca. Turn East (toward Cornell and downtown) on Green Street. Proceed approximately six blocks to Cayuga St, take a right turn and proceed as below.

From South on Rt. 96b: Proceed down hill on Aurora Street to East Clinton Street.

Turn left and proceed to Cayuga Street. Turn right on Cayuga Street and proceed as below.

From East on Rt. 79 or 366: Proceed to downtown on State St hill and veer right onto Seneca St at the bottom of the hill. Stay in the left lane of Seneca St until you come to Cayuga St. Turn left on Cayuga St and proceed as below.

From West on Rt. 79, 96 or 89: Proceed east to Fulton St. Turn right on Fulton St and stay in the left lane. Turn left on Green St and proceed about seven blocks to Cayuga Street. Turn right and proceed as below.

From all directions: Park in the Cayuga St. parking garage behind the Library and across from the Hotel Ithaca, or in the Green St. garage (entrance is past the "Pay and Display" and after the Cinemapolis sign on the left) diagonally across from the Library. Please note that "Pay and Display" parking is an option but the cost is twice that of the Green St. or Cayuga St. garages. The Library does not open the main door until 9:30 am, so go to the northeast corner of the Library building next to the TCAT Green Street Station, turn right and enter at the door on the right under the green canopy. The Borg Warner room is immediately on your right.

Accessible Parking

We recommend parking on the first floor (it's actually the second floor of the structure) of the Green Street parking garage near the lime green wall labeled "Green Street." There is an elevator that will take you down to the ground floor which outlets at the crosswalk on Green Street. Cross the street, turn right and it's a short distance to the northeast corner of the library, next TCAT's Green Street Station. Enter at the door under the green canopy. The Borg Warner room is immediately on your right. If the accessible parking spots are taken near the elevator you can also go one floor up and there are more spaces next to the elevator on the roof.

The Coalition is a United Way agency.