Financials

The Human Services Coalition would like to acknowledge and thank its funders for their continued support.

Human Services Coalition
2005 Operating Revenue: $581,359

- Tompkins County 53%
- NYS Department of Health Office of Rural Health 27%
- Community Health Foundation of Western & Central New York 4%
- United Way 4%
- City of Ithaca 6%
- Other 6%

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www.hsctc.org

A United Way Agency
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Thank You

Human Services Planning, the Health Planning Council, and the Information and Referral Service would like to thank the many volunteers and members of boards and committees who generously donated their time in 2005:

Volunteers, Interns, Students, & Consultants

Christina Atti
Helen Ballantyne
Sonya Bearden
Russell Bourne
Kathryn Boyles
Raquel Davis
DuWayne Fish
(Miles) Ryan Fisher
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Dennis Vilorio
Kimberly Blair Wigger

In Memoriam

Betty Wien, long time I&R volunteer, died on Thursday May 5, 2005 at the Hospicare Residence. Betty answered the I&R helpline 4 to 8 hours a week beginning in 1995 assisting thousands of callers with problem assessments and referrals. Betty was also very active in the Unitarian Universalist congregation, and volunteered with the Ithaca Cancer Network, the Ithaca Breast Cancer Alliance, and the Friendship Center.

Bill Chapp, who worked on several I&R publications and outreach materials design projects, passed away in June 2005. Bill was a longtime member of the Cornell Folk Song Club and a regular at Phil Shapiro’s Bound for Glory. Bill also loved contra dancing and composing his own original contras. He had a droll sense of humor that we miss very much.
2005 at the Human Services Coalition was marked by significant change. Marge Dill resigned as Executive Director after 13 years. In May, over 200 people attended a gala event honoring Marge’s dedication to the human service community and her outstanding leadership at HSC. In addition, Marge was honored by the Daycare and Child Development Council as recipient of the June Rogers Early Childhood Award.

Nancy Burston took over the reins as Interim Executive Director before our new Executive Director, Kathy Schlather came on board. Kathy is delighted to be at the Coalition and to be working with such a professional and committed staff.

The staff and Board are excited about the new initiatives the Human Services Coalition is pursuing and look forward to serving the not-for-profit community in the years to come.
In 2005, the Human Services Coalition, the lead entity for the Ithaca/Tompkins County Continuum of Care (CoC), was awarded $210,959 on behalf of the community by the US Department of Housing and Urban Development. Grant recipients included Tompkins Community Action, Chartwell House, Corn Street Apartments, and Unity House's Green Street Adult Residence. On behalf of the CoC, HSC facilitated an all-day HUD Homeless Management Information Data and Technical Standards Training Seminar, held at Tompkins Community Action.

The Homeless and Housing Task Force is a well-coordinated, large inclusive group that meets bi-monthly, bringing together service providers, planners, and elected officials to share information, program changes, services statistics, and other concerns, particularly the needs of the homeless.

This fall, the HSC convened a group of local agencies to respond to the impending heating fuel crisis. The group developed a user friendly chart listing the programs and resources available to meet the energy needs of county residents. To familiarize agency staff, landlords and others with identified resources, HSC held a free workshop on “Responding to the Heating and Energy Crisis”. The group continues to meet regularly to develop strategies to help community members identify and access available assistance. The chart is available for downloading at the HSC website.

**2-1-1 New York** continues to develop service across the state. 2-1-1 is an easily remembered telephone number that connects people with important community services and volunteer opportunities. 2-1-1 serves approximately 139 million Americans - over 46% of the US population with 71 active 2-1-1 systems covering all or part of 32 states.

In 2005, two call centers in New York State initiated service. The first to go active was Infoline in Monroe County in early 2005. Besides Monroe, Cayuga, Wayne, Livingston, and Ontario counties have land-line 2-1-1 service through Infoline. In 2006, Tompkins County I&R hopes to join with Infoline as a partner site in the Finger Lakes Region to bring 2-1-1 service to Tompkins County residents.

607-272-9331

When you need help finding help.
The I&R Help Line continues its mission of connecting county residents to necessary services, with thousands of needs addressed by Americorps VISTA volunteers, community volunteers, and student interns. In addition, thousands more visited the I&R services directory on the HSC web site in 2005. The most frequent reasons for contacting I&R were finding out general information about community services, and for the following need categories: health care, legal assistance, housing, employment and income, individual and family life, mental health issues, and financial assistance. Over 2,600 hours were contributed by nineteen I&R volunteers and interns in 2005.

I&R Outreach: Vistas and interns coordinated a wide distribution of I&R outreach materials, including activities at rural festivals and ongoing distribution at food pantries. I&R was also present at many tabling events, during which I&R answered questions and distributed informational materials. These events also served to promote the Volunteer Tompkins project and the volunteertompkins.org web site.

I&R staff, volunteers and interns updated the database, verifying and editing data, and formatting in preparation for publishing the Tompkins County Human Services Resource Directory early in 2006. I&R distributed over 2,500 Community Services in Tompkins County booklets in 2005.

The nine community volunteers that make up the HSP review committee worked throughout the Spring to evaluate applications from sixteen agencies for County and City funding. Over $800,000 in funding was recommended and allocated.

HSC updated the Space Directory and Foundation Directory.

HSC facilitated the distribution of donated Smith Barney office furniture valued at $14,660 to 29 local non-profit agencies.
In 2005, the Health Planning Council designed and secured funds for the 2006 pilot of UrgentRx. This innovative program will offer medications free to people with no insurance who receive care at Cayuga Medical Center’s Emergency Room or its Convenient Care facility on Warren Road. HPC is grateful to the United Way of Tompkins County who received a $25,000 Challenge Grant from the Brooks Family Foundation. This was matched by local residents. We also thank the Park Foundation for a $10,000 development grant for UrgentRx.

HPC led the “Sharing Your Wishes” Coalition to encourage and support advance care planning for older adults. Sharing your Wishes enhanced the skills of more than 30 health care providers, distributed 600+ booklets, wrote articles and offered numerous public presentations/workshops. Thanks to our training consultants Lisa Kendall and Marilyn Kinner. Many thanks to the Community Health Foundation of Western and Central New York for a $70,000 two-year grant for “Sharing Your Wishes”.

HPC participated in planning the Critical Issues Roundtable “Aging and Long-Term Care: How Do We Make It Better?” organized by the Community Foundation of Tompkins County.

Lower-cost prescriptions at prescription.hsctc.org

FLIC Medical equipment loan closet

Advocacy

Sharing strategies and best practices

Presentations

Tobacco Free Tompkins

Cayuga Waterfront Trail

The Health Planning Council also helped launch TompkinsRx, a free, immediate-use card for prescription discounts. The 700+ users have saved 24% on average, for a total of over $215,648. Thanks to the Park Foundation for $6,500 for outreach and publicity.

TompkinsRx Total Savings: $215,648

Tompkins Health Network implementation projects:

- **PMAP (Prescription Meds Access Program):** Counseled 182 individuals about prescription medicines; helped people receive drugs valued at $28,000 from pharmaceutical companies for free or at low-cost.

- **Get Healthy Tompkins:** provided development funds to Cayuga Medical Center for a community-wide program rewarding residents for activities to reduce behavioral risk factors for chronic disease.

- **Health Careers Awareness:** encouraged teens to consider health careers; provided Central NY Area Health Education Center materials; helped fill summer programs which had been threatened with closure.

Supported by funds from the New York State Office of Rural Health.