

## 2011 BOARD OF DIRECTORS

Christine Barksdale  
Dan Brown  
Patricia Carey  
Susan Dale-Hall  
Jim Dennis  
Lee Dillon,  
*Chair*  
David Evelyn,  
*Treasurer*  
John Lemley  
Saoirse McClory  
Deborah Mohlenhoff  
Shawn Martél Moore,  
*Vice-Chair*  
Alicia Plotkin  
Ron Provus,  
*Secretary*  
Teresa Robinson  
Lenore Schwager  
Philip Snyder  
Cal Walker  
Nancy Zahler

## REVIEW COMMITTEE

Danielle Conte  
Renée Farkas  
Marnie Johnson  
John Lemley  
Linda Madeo  
Ron Provus

## STAFF

Vikki Armstrong *Creating Healthy Places Program Associate*  
Carol Arsenault *2-1-1/Information and Referral Specialist*  
Helene Ballantyne *2-1-1/Information and Referral Specialist*  
Michael Brutvan *2-1-1/Information and Referral Technology Manager*  
Nancy Burston *Associate Director*  
Beverly Chin *Health Planning Council Access/Worksite Coordinator*  
Betty Falcão *Health Planning Council Program Director*  
Carol Farkas *Administrative Coordinator*  
Scott Heyman *Workshop Coordinator*  
Elizabeth Holmes *Health Planning Council Program Assistant*  
Jeanne Leccese *Creating Healthy Places Coordinator*  
Fran Spadafora Manzella *2-1-1/Information & Referral Call Center Manager*  
Sue Olmstead *Chronic Disease Project Coordinator*  
Kathleen Schlather *Executive Director*  
Edward Swayze *2-1-1/Information & Referral Program Director*  
Melinda Veley *Financial Manager*  
Mike Wells *Urgent Rx Assistant*

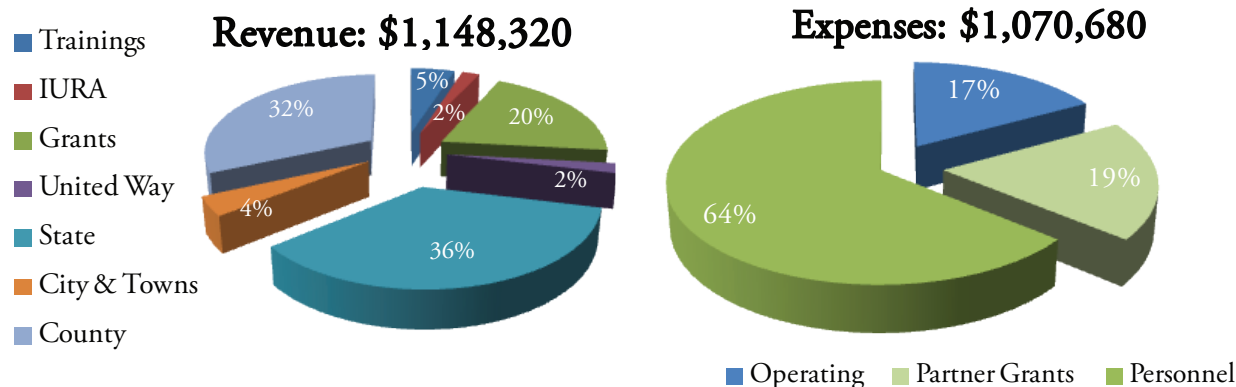
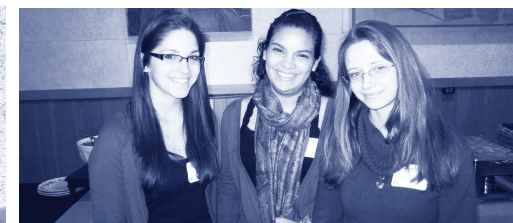
## VOLUNTEERS, INTERNS & EXPERIENCE WORKS

Rachel Anderson - Caryl S. Arsenault - Helene Ballantyne - Samantha Bollers  
Matthew Bonta - Jennifer Bordoni - Russell Bourne - Molly Brown - Patrick Caputo  
Jake Carlucci - Joseph Chai - Dorothy Chan - Emily Coon - Bavo DeGroot  
Qiming Fang - Emily Fletcher - Ann Henry - Tammia Hubbard - Will Kiffer  
Adam Kleinberger - Flor Larios - Stephanie Lee - Susan Lesser - Jessica Lovesky  
Annelise MacLeod - Jonathan Meigs - Gillian McNeil - Teresa Ober - Rhoda Possen  
Sylvia Sable - Michael Schaff - Shanna Shaked - Saraiya Solomon - Ellie Stewart  
Anita Suen - Claudia Sutherland - JC Tretter - Victoria Zhang

## HEALTH PLANNING COUNCIL ADVISORY BOARD

Pat Deptula - Bill Gilligan - Frank Kruppa - Beth Harrington - Bill Hawley - Lisa Holmes  
Shari Hutchison - Jackie Iacovelli - Dale Johnson - Christine Klotz - Theresa Lyczko  
Rob Mackenzie - Joan Murphy - Chris Payne - Bob Riter - Lenore Schwager  
Elizabeth Schidzick-Brunelle - Nancy Spero - John Turner

# HUMAN SERVICES COALITION OF TOMPKINS COUNTY



# 2011 REPORT TO THE COMMUNITY

# CREATING SOLUTIONS TOGETHER

We believe that diversity and inclusion are essential to organizational success. We are committed to diversity and cultural competency in our programming, employment, and governance practices.

## Identify information and service needs

Screened **2,393** participants and scheduled free income tax preparation with Alternatives Federal Credit Union Volunteer Income Tax Assistance/ Earned Income Tax Credit program (VITA/EIC).

Hurricane Irene and tropical storm Lee resulted in road closures, leaky roofs and flooded basements. 2-1-1 kept in touch with county and state agencies & worked with individual households to connect them with weather-related information and assistance.

Will begin accepting 2-1-1 calls from Cortland County residents by **mid-2012**.

## Provide planning and coordination

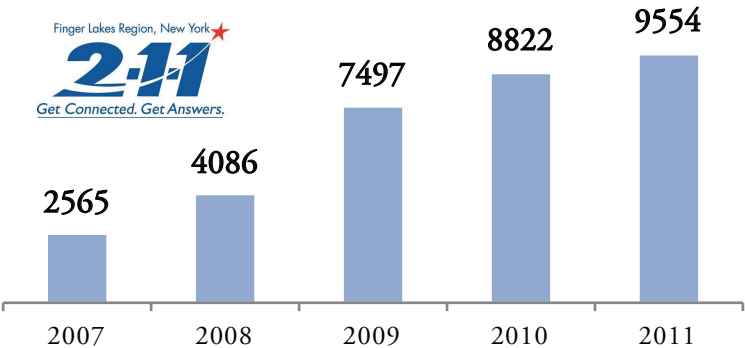
Attendance at the Homeless and Housing Task Force **increased by 35%** in 2011 as the group responded to issues ranging from how to assist the homeless population in the City of Ithaca to survey results from the Point-in-Time Count and Independent Living Survey. The Continuum of Care committee completed another successful HUD grant application and continues to work on the goals set forth in its recently completed Ten Year Plan.

Hosted presentations and participated in coalitions on emerging structures of care: patient-centered medical home, clinical integration, care transitions and Medicaid Redesign.

Began implementation of Creating Healthy Places grant to execute specific environmental strategies that **support physical activity and improved nutrition** in the community and selected worksites as part of a statewide initiative to **reduce obesity and chronic diseases**. Core partners: Cornell Cooperative Extension & Tompkins Co. Health Dept.

## 2-1-1 Tompkins Contacts

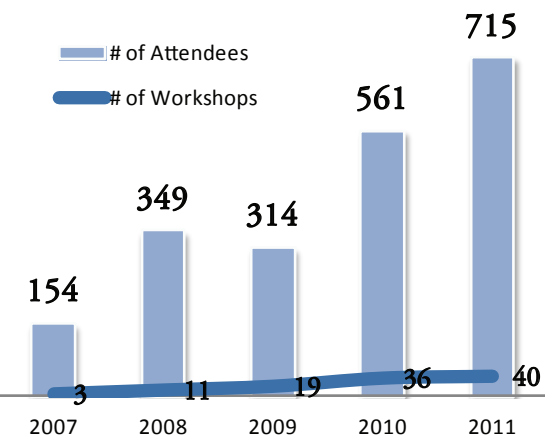
(calls, walk-ins, e-mail, Internet chat)



### Top 2-1-1 Requests

1. Consumer Services & Tax Preparation
2. Organizational & Community Services
3. Housing
4. Health Care
5. Criminal Justice & Legal Services

## Workshop Attendees



**Urgent Rx** served 12% more people than in 2010. Issued 1,722 vouchers for 3,318 prescriptions worth about \$71,123. Offered information about health care subsidy programs.

The HSC Non-profit **Salary & Benefits Survey** was completed in 2011. The 57 participating organizations received electronic copies of the entire report, as well as Individual Reports that compared their responses with aggregate numbers from like-size organizations. The full report is available on the Coalition's web site, [www.hsctc.org](http://www.hsctc.org)

Seventeen human service agencies reviewed and represented by the Coalition received **\$945,000 for 2012** through the County/City budget process. HSC's citizen Review Committee was instrumental throughout this process.

Began implementing \$50k **Falls Prevention** grant. Projects include increasing strength and balance classes, training home health aides, conducting home safety assessments and distributing materials to seniors.

Human Services Planning - 2-1-1/Information and Referral - Health Planning Council

Thank you to all of our 2011 supporters!

TOMPKINS COUNTY - CITY OF ITHACA - COMMUNITY FOUNDATION - COMMUNITY HEALTH FOUNDATION OF WESTERN AND CENTRAL NY - NYS DEPT OF CRIMINAL JUSTICE SERVICES - EXCELLUS BLUECROSS/BLUESHIELD - ITHACA URBAN RENEWAL AGENCY - LEGACY FOUNDATION OF TOMPKINS COUNTY - NYS DEPT OF HEALTH - PARK FOUNDATION - TOWN OF ITHACA - TOMPKINS CHARITABLE GIFT FUND - TOMPKINS COUNTY DEPT OF SOCIAL SERVICES - TRIAD FOUNDATION

