Our Funders

Alternatives Federal Credit Union  Care Compass Network  City of Ithaca  Community Services Society of NY  Cornell Cooperative Extension  Emergency Food and Shelter Program  Goodwill of the Finger Lakes  Healthlink NY  Ithaca Urban Renewal Agency - CDG  NYS Office of Rural Health  Park Foundation  Seven Valleys Health Coalition  Tompkins County  Tompkins County Department of Social Services  Town of Ithaca  Town of Groton  United Way of Tompkins County  The U.S. Department of Housing & Urban Development

2017 Budgeted Financials

Revenue

83% Personnel: Program & Operating
45% County
31% State
4% City & Town
4% Training
2% United Way
12% Other Grants
14% Non-Personnel: Program & Operating
3% Pass-thru Grants: Program

Expenses

31% State
2% United Way
4% City & Town
4% Training
14% Non-Personnel: Program & Operating
3% Pass-thru Grants: Program
45% County

Our Mission:
To enhance the delivery of health and human services in the Tompkins County area.

2017 Connections to the Community

Human Services Coalition of Tompkins County

In 2017 we bid farewell to our 2-1-1 Community Services Specialist Caryl Arsenault who passed away in August. We also wished a happy retirement to our Chronic Disease Prevention Coordinator Sue Olmstead.

2017 HSC Board Members

2017 HSC Staff Members
Tamara S. Beardsley  Administrative Coordinator
Carolyn Boyers  Health Planning Council Project Coordinator
Rayne P. Butler  Community Health Outreach Coordinator
Beverly Chin  Health Planning Council Program Director
Roberta Hazzard  Health Access Coordinator - Consumer Assistance
Elizabeth Hoyt  Health Access Coordinator - Health Insurance
Lin Hurd  Community Services Specialist
Tiema Labrada  Continuum of Care Coordinator
Cassandra Landes  Community Health Outreach Specialist
John Mazzeo  Director of Community Services
Nicole Roulston  2-1-1 Call Center Manager/Urgent Rx Coordinator
Jill Sage  Finance Director
Kathleen Schlather  Executive Director
Lisa Schwark-Skrubis  Community Services Specialist
Emily Sinton  Community Services Specialist
Ellie Stewart  Community Services Specialist
Cindy Wilcox  Director of Leadership Development and Consulting Services

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Human Services Coalition of Tompkins County
171 E. Martin Luther King Jr/State Street #133
Ithaca, NY 14850
Center Ithaca Building, Suite 275
Phone: 607-273-8686  Fax 607-273-3002
www.hsc.tc.org
2-1-1 Tompkins/Cortland: 2-1-1 or 1-877-211-8667

2017 Volunteers and Interns
Natalie Brown  Carrie Cohen  Evodie Ganjwa  Maddie Genick  Gary Griffith  Cindy Henick  Emem Ikpot  Sarah Johnson  Lizzie Lee  Bryan Lurz  Jade Pinero  Rhoda Posen  Tiffany Ross  David Sickler  Kayla Stammer  Michael Tumer

2017 Health Planning Council Advisory Board

We also wished a happy retirement to our Chronic Disease Prevention Coordinator Sue Olmstead.

したがって、この文書は、ヒューマンサービス・コールドリフト・オブ・トンプキンズ・カウンティ（Human Services Coalition of Tompkins County）の2017年の運営年度報告です。2017年の終わりに、ヒューマンサービス・コールドリフト・オブ・トンプキンズ・カウンティの2-1-1コミュニティサービス・スペシャリストのカーリー・アーセナウト氏は、8月に亡くなりました。また、慢性病予防コーディネーターのスージー・オルムスタッド氏も8月に引退しました。
HSC Workshop Series

We envision a community that embraces the dignity and well-being of all people, supported by a vibrant non-profit sector.

• HSC is providing support to primary care providers in response to a need for health-related transportation. This is a five-county pilot project that will continue into 2018.

• Our Navigators assisted almost 900 individuals and families with Health Insurance enrollment assisted by 2-1-1, which spoke with 1,200 callers to answer questions and schedule appointments.

• Coordinated Assessment launched in January 2017. The team trained workers in 13 agencies on using the new tool to combat homelessness. Since its inception, there have been 213 total referrals with 108 people successfully housed.

• HSC’s various forums for discussion continue to have excellent turnout with an average of 30-40 attendees per session. Our Homeless & Housing Task Force, HSC Forums, and Health Planning Council Presentations have brought the non-profit community together to discuss topics such as commercially Exploited Children, Advocating for Your Mission, and the NYS EMS System.

• At the end of 2017 HSC launched the Community Health Outreach Program to support Medicaid members in Tompkins County. By addressing social determinants of health such as transportation, nutrition, and housing, our specialists can help adults and their families improve their health status and use their benefits more effectively.

• The Health Planning Council’s Long Term Care Committee brought together discharge planners and stakeholders to develop solutions for smoother transitions from hospital to home and to increase awareness of community supports.

• HSC coordinated FEMA’s Emergency Food and Shelter Program in Tompkins County, helping bring funding for an estimated 33,000 meals and utility payments for 200 individuals to our community.

• We supported the Social Service League of Ithaca in providing 11 grants to local human service organizations to help fill gaps in services. 2017 grants included: transportation support for veterans and parents, free downtown laundry services for people who are homeless, business development for entrepreneurs with disabilities, and more.

• As part of the 13-county HealthlinkNY Community Network population health improvement program, HSC helped develop a workplace mental health and wellness toolkit for employers. This toolkit will help workplaces better support the mental health needs of their employees. See the toolkit and sign up your workplace to use it at www.workplacewellnessny.org.

• The HSC Workshop Series presented 25 sessions in 2017 serving 419 participants. Our most popular topics this year included From Microaggressions to Equity (in partnership with the Diversity Consortium of Tompkins County), Leading with Impact, and Social Media Strategies for Nonprofits.

• HSC provided 65 hours of consulting services to several community organizations, helping them craft strategies, enhance governance, and build capacity for mission-driven success.

Community Health Advocacy

Our Community Health Advocates (CHA) help individuals with finding programs that pay for prescription medication to treat special conditions.

When “R” visited our Advocate, he had just been informed by a foundation that his ophthalmic medications were no longer covered. Through careful research, our Advocate managed to find a new grant program to pay for his treatments.

“Hallelujah! Thanks to Roberta and CHA,…I will continue to use your services every year!”

HSC’s Community Health Advocates Program documented over 10 percent more cases than the previous year assisting 665 people in 2017.

Attorneys for Children posted to the HSC Listserv in December asking for donations of clothes, toys, and food items to support children who, due various circumstances, are not eligible for the typical holiday gift programs that serve our community. Many of these children are older teens, youth who are in long term residential care without family connections or who are placed with relatives of limited means. Within a few hours their wishlist was fulfilled by our network of over 3,000 listserv users.

“Thank you! I’m overwhelmed with the generosity.” - Keli Cady Pia, MSW

Our Community Health Advocacy (CoC)
The CoC awarded $50,000 in Tompkins County funding to impact homelessness.

Awards went to:
• $27,000 to Catholic Charities/INHS for rental supports
• $18,000 to OAR for Endeavor House
• $5,000 to Advocacy Center to help house those in the shelter

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Visit www.hsctc.org/workshops to learn about our upcoming sessions.

“2-1-1 is vital. Long distance operators don’t have the sense of community 2-1-1 has with the resultant ability to recast terms in ways that lead to successful referrals.”

- 2-1-1 Tompkins/Cortland Caller

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