

2017 HSC Board Members

Josephine Allen • Christine Barksdale • Dan Brown • Patricia Carey • Diane Cohen • Sue Dale-Hall • Geoff Dunn • Lisa Holmes • John Lemley • Daniel Longaker • Saoirse McClory • Schelley Michell-Nunn • Deborah Mohlenhoff • Alicia Plotkin • Susan Riley • Joe Sammons • Lenore Schwager • Martha Robertson • Nancy Zahler

2017 Volunteers and Interns

Natalie Brown • Carrie Cohen • Evodie Ganjwa • Maddie Gerrick • Garry Griffith • Cindy Herrick • Emem Ikpot • Sarah Johnson • Lizzie Lee • Bryan Lurz • Jade Pinero • Rhoda Posen • Tiffany Ross • David Sickler • Kayla Stammer • Michael Turner

2017 Health Planning Council Advisory Board (Board members also serve as the Tompkins Health Network Board)

Edward Bergman • Donna Bugliari • Will Burbank • Diane Dawson • Barbara Ganzel • Amy Gecan • William Gilligan • Ramona Gonzales • Beth Harrington • Samantha Hillson • Lisa Holmes • Dale Johnson • Frank Kruppa • Jan Lynch • Norbert McCloskey • Frank Proto • Mary Ann Reeter • Bill Rusen • Lucia Sacco • Lenore Schwager • Nancy Spero • Angela Sullivan • Liebe Meier Swain
Ex-officio member: Kathy Schlather



HSC Staff Members (left to right) Bryan Lurz (summer intern), Executive Director Kathy Schlather, Nicole Brown (summer intern), Roberta Hazzard, and John Mazzello participate in the 2017 Downtown Ithaca Office Olympics.

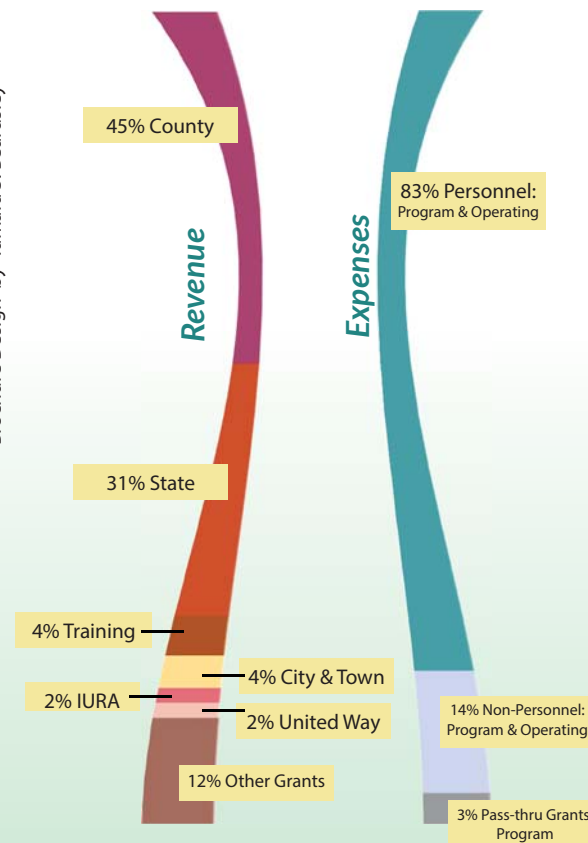
Our Funders



Alternatives Federal Credit Union • Care Compass Network • City of Ithaca • Community Services Society of NY • Cornell Cooperative Extension • Emergency Food and Shelter Program • Goodwill of the Finger Lakes • Healthlink NY • Ithaca Urban Renewal Agency - CDBG • NYS Office of Rural Health • Park Foundation • Seven Valleys Health Coalition • Tompkins County • Tompkins County Department of Social Services • Town of Ithaca • Town of Groton • United Way of Tompkins County • The U.S. Department of Housing & Urban Development

2017 Budgeted Financials

Brochure Design by Tamara S. Beardsley



Human Services Coalition of Tompkins County

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Phone: 607-273-8686 Fax 607-273-3002

www.hsctc.org

2-1-1 Tompkins/Cortland: 2-1-1 or 1-877-211-8667

2017 Connections to the Community



Our Mission:

To enhance the delivery of health and human services in the Tompkins County area.

2017 HSC Staff Members

Tamara S. Beardsley
Administrative Coordinator

Carolyn Beyers
Health Planning Council Project Coordinator

Rayne P. Butler
Community Health Outreach Coordinator

Bev Chin
Health Planning Council Program Director

Roberta Hazzard
Health Access Coordinator - Consumer Assistance

Elizabeth Hoyt
Health Access Coordinator - Health Insurance

Lin Hurd
Community Services Specialist

Tierra Labrada
Continuum of Care Coordinator

Cassandra Landes
Community Health Outreach Specialist

John Mazzello
Director of Community Services

Nicole Roulstin
2-1-1 Call Center Manager/Urgent Rx Coordinator

Jill Sage
Finance Director

Kathleen Schlather
Executive Director

Lisa Schwark-Skrubis
Community Services Specialist

Emily Sinton
Community Services Specialist

Ellie Stewart
Community Services Specialist

Cindy Wilcox
Director of Leadership Development and Consulting Services

In 2017 we bid farewell to our 2-1-1 Community Services Specialist Caryl Arsenault who passed away in August.

We also wished a happy retirement to our Chronic Disease Prevention Coordinator Sue Olmstead.

Human Services Coalition of Tompkins County

2-1-1 Tompkins/Cortland



"2-1-1 is vital. Long distance operators don't have the sense of community 2-1-1 has with the resultant ability to recast terms in ways that lead to successful referrals."

- 2-1-1 Tompkins/Cortland Caller

Our Community Services Specialists took a total of 13,045 calls in 2017 including:

- **1,147 FISH (medical transportation) calls**
- **3,966 VITA (tax assistance) contacts resulting in \$4 million in tax returns processed at no cost to clients**

Continuum of Care (CoC)

The CoC awarded \$50,000 in Tompkins County funding to impact homelessness.

Awards went to:

- **\$27,000 to Catholic Charities/INHS for rental supports**
- **\$18,000 to OAR for Endeavor House**
- **\$5,000 to Advocacy Center to help house those in the shelter**



Continuum of Care (CoC) Coordinator Tierra Labrada (lower middle) and the yearly Point-in-Time Homeless Count team.

Community Health Advocacy

Our Community Health Advocates (CHA) help individuals with finding programs that pay for prescription medication to treat special conditions.



When "R" visited our Advocate, he had just been informed by a foundation that his ophthalmic medications were no longer covered. Through careful research, our Advocate managed to find a new grant program to pay for his treatments.

"Hallelujah! Thanks to Roberta and CHA...I will continue to use your services every year!"

HSC's Community Health Advocates Program documented over 10 percent more cases than the previous year assisting 665 people in 2017.

HSC Workshop Series



"I see where these experiences strengthen our common culture and values. In addition to educating individuals, you are (perhaps indirectly) building community and shaping the future."

- Scarlet Vinson
Finger Lakes ReUse

Visit www.hsctc.org/workshops to learn about our upcoming sessions.

We envision a community that embraces the dignity and well-being of all people, supported by a vibrant non-profit sector.

- HSC is providing support to primary care providers in response to a need for health-related transportation. This is a five-county pilot project that will continue into 2018.
- Our Navigators assisted almost 900 individuals and families with Health Insurance enrollment assisted by 2-1-1, which spoke with 1,200 callers to answer questions and schedule appointments.
- Coordinated Assessment launched in January 2017. The team trained workers in 13 agencies on using the new tool to combat homelessness. Since its inception, there have been 213 total referrals with 108 people successfully housed.

Attorneys for Children posted to the HSC Listserv in December asking for donations of clothes, toys, and food items to support children who, due various circumstances, are not eligible for the typical holiday gift programs that serve our community. Many of these children are older teens, youth who are in long term residential care without family connections, or who are placed with relatives of limited means. Within a few hours their wishlist was fulfilled by our network of over 3,000 listserv users.

"Thank you!! I'm overwhelmed with the generosity." - Keli Cady Pia, MSW

- The HSC Workshop Series presented 25 sessions in 2017 serving 419 participants. Our most popular topics this year included *From Microaggressions to Equity* (in partnership with the Diversity Consortium of Tompkins County), *Leading with Impact*, and *Social Media Strategies for Nonprofits*.
- HSC provided 65 hours of consulting services to several community organizations, helping them craft strategies, enhance governance, and build capacity for mission-driven success.

- HSC's various forums for discussion continue to have excellent turnout with an average of 30-40 attendees per session. Our Homeless & Housing Task Force, HSC Forums, and Health Planning Council Presentations have brought the non-profit community together to discuss topics such as *Commercially Exploited Children*, *Advocating for Your Mission*, and the *NYS EMS System*.
- At the end of 2017 HSC launched the Community Health Outreach Program to support Medicaid members in Tompkins County. By addressing social determinants of health such as transportation, nutrition, and housing, our specialists can help adults and their families improve their health status and use their benefits more effectively.
- The Health Planning Council's Long Term Care Committee brought together discharge planners and stakeholders to develop solutions for smoother transitions from hospital to home and to increase awareness of community supports.
- HSC coordinated FEMA's Emergency Food and Shelter Program in Tompkins County, helping bring funding for an estimated 33,000 meals and utility payments for 200 individuals to our community.
- We supported the Social Service League of Ithaca in providing 11 grants to local human service organizations to help fill gaps in services. 2017 grants included: transportation support for veterans and parents, free downtown laundry services for people who are homeless, business development for entrepreneurs with disabilities, and more.
- As part of the 13-county HealthlinkNY Community Network population health improvement program, HSC helped develop a workplace mental health and wellness toolkit for employers. This toolkit will help workplaces better support the mental health needs of their employees. See the toolkit and sign up your workplace to use it at www.workplacewellnessny.org.