



HSC WORKSHOP SERIES

A Program of the Human Services Coalition



NEW! BUILDING A CULTURE OF TRUST

with Erica Marx

Thursday, February 7, 2019

9:00 am – 12:00 pm

Fee \$70, includes light refreshments

[REGISTER ONLINE at www.hsctc.org/workshops](http://www.hsctc.org/workshops)

**Borg Warner Conference Room, Tompkins County Public Library,
E. Green St. at S. Cayuga St., Ithaca ([driving and access directions below](#))**

Presented by the Human Services Coalition

Co-sponsored by the Tompkins County Public Library

When trust is lacking on a work team or in an organization, it is obvious. Work gets micromanaged, information is withheld, preferential treatment is given to some, and productivity suffers.

In this fun, fast-paced, and highly interactive workshop you will learn how to create a culture of trust on your team where challenges are met with creative solutions, productivity increases, and work satisfaction soars.

You will learn to:

- Quickly build trust in the moment
- Access diverse viewpoints and be inclusive of them
- Speak so you will be heard
- Repair trust when it has been broken
- Create solutions together, even when people disagree

You will leave the workshop with key personal insights and practical tools that create trust and build positive, productive, and resilient teams with the capacity to thrive.

"...One of the best workshops I've ever been to."

-2018 workshop attendee

"...very practical with valuable takeaways and tips."

-2018 workshop attendee

About the Presenter

Erica Marx (M.S.) is a leadership coach and communication skills trainer in [private practice](#) in Ithaca, NY. She is a certified professional coach (PCC) through the [International Coaching Federation \(ICF\)](#) and a certified practitioner and member of the leadership team for the Northeast Regional group of the [International Applied Improvisation Network](#).

Erica has over 15 years of experience as a mediator, workshop leader and instructor with businesses, organizations, and university students. In her volunteer works she is a NYS conflict mediator with the Community Dispute Resolution Center and President of the Advisory Board for Kindness Inside Out, a project of the [Center for Transformative Action](#).

Registration and Payment

Register online at www.hsctc.org/workshops. If you are unable to register and pay online please call 607-273-8686 or email registration@hsctc.org.

Cancellation Policy

All registration sales are final - we are unable to refund or transfer fees onto a different workshop for missed sessions. At times a workshop may be cancelled due to inclement weather or other issues. If this occurs, we will post the cancellation on our website: www.hsctc.org/workshops, email all registered participants, and refund any prepaid fees. If you plan to walk-in, please check our website for the most up-to-date information prior to attending.

Scholarships

Limited scholarships are available to agencies whose non-profit board and staff members cannot attend without one. To request a scholarship, email: registration@hsctc.org in advance of the workshop.

Snacks

Coffee, other drinks, and snacks are provided at all workshops; lunch is not provided. Attendees at sessions in the Borg Warner Room may leave and eat lunch on the beautiful Ithaca Commons.

Special Needs

Please notify us if you have any special needs; the Coalition wishes to make its workshops accessible to everyone.

For the comfort of everyone, HSC workshops are fragrance free. We appreciate your cooperation.

Driving and access

The Library is located in downtown Ithaca on the corner of East Green and South Cayuga Streets.

Directions for accessing the Library

The Library does not open its Main door until 9:30 am, so walk to the northeast corner of the building opposite the TCAT Green Street Station, turn right and enter at the door on the right under the green canopy. The Borg Warner room is immediately on your right.

Driving Directions

From North or South on Rt. 13 or 34: Proceed to Green Street in downtown Ithaca. Turn East (toward Cornell and downtown) on Green Street. Proceed approximately six blocks to Cayuga St, take a right turn and proceed as below.

From South on Rt. 96b: Proceed down hill on Aurora Street to East Clinton Street.

Turn left and proceed to Cayuga Street. Turn right on Cayuga Street and proceed as below.

From East on Rt. 79 or 366: Proceed to downtown on State St hill and veer right onto Seneca St at the bottom of the hill. Stay in the left lane of Seneca St until you come to Cayuga St. Turn left on Cayuga St and proceed as below.

From West on Rt. 79, 96 or 89: Proceed east to Fulton St. Turn right on Fulton St and stay in the left lane. Turn left on Green St and proceed about seven blocks to Cayuga Street. Turn right and proceed as below.

From all directions: Park in the Cayuga St. parking garage behind the Library and across from the Hotel Ithaca, or in the Green St. garage (entrance is past the "Pay and Display" and after the Cinemapolis sign on the left) diagonally across from the Library. Please note that "Pay and Display" parking is an option but the cost is twice that of the Green St. or Cayuga St. garages. The Library does not open the main door until 9:30 am, so go to the northeast corner of the Library building next to the TCAT Green Street Station, turn right and enter at the door on the right under the green canopy. The Borg Warner room is immediately on your right.

Accessible Parking

We recommend parking on the first floor (it's actually the second floor of the structure) of the Green Street parking garage near the lime green wall labeled "Green Street." There is an elevator that will take you down to the ground floor which outlets at the crosswalk on Green Street. Cross the street, turn right and it's a short distance to the northeast corner of the library, next TCAT's Green Street Station. Enter at the door under the green canopy. The Borg Warner room is immediately on your right. If the accessible parking spots are taken near the elevator you can also go one floor up and there are more spaces next to the elevator on the roof.

The Coalition is a United Way agency.