

NY Connects Online Resource Directory

Long Term Care Committee
Friday, May 10, 2024



TOMPKINS COUNTY
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NY Connects

**Your Link to Long Term
Services and Supports**

NY Connects is a locally based No Wrong Door (NWD) system that provides one stop access to free, objective, comprehensive information and assistance on long term services and supports for people of all ages or with any type of disability.



NY Connects
Your Link to Long Term
Services and Supports

Brief history...

- NY Connects initiative began statewide in 2006 to improve access to LTC services
- The rate of older, disabled population was rapidly growing and the passing of the Olmstead Decision in 1999 began the shifting in focus towards consumer choice and community integration
- Locally, Tompkins County had had an operational single point of entry since 1996-Tompkins County Long Term Care Services
- The NY Connects program enhanced the partnership with COFA and DSS and in 2007 Long Term Care Services was renamed Tompkins Care Connection



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Finger Lakes **Independence** Center

Opening Doors to Independence

In 2015, NY Connects expanded to a No Wrong Door/Single Entry Point structure. Today, the NY Connects NWD System is administered through a collaboration between the Area Agencies on Aging (AAAs), Local Departments of Social Services (LDSS), and six regionally contracted Independent Living Centers (ILCs). Locally, this is FLIC.

NY Connects consists of the following fundamental components:

- Information and Assistance
- Public Education
- Long Term Care Councils
- Options Counseling/Person-Centered Counseling



NY Connects Online Resource Directory

www.nyconnects.ny.gov

Additionally, there is an online resource directory of providers of long-term services and supports, information about the different types of such services, and contact information for the local programs.

You can use this directory to search for programs, providers, and services in your area and to contact your local NY Connects office for further assistance.



How do I use the Resource Directory?

There are 3 ways to search in the Resource Directory for information:

- **Keyword Search:** Know what you are looking for? Start with the Service Keyword Search to find resources in your area. Your search results will be related to the keyword and/or location you entered.
- **Guided Search:** Not sure what you need? Use the NY Connects Guided Search for suggested services that can help you. A set of questions, arranged by topic, will help identify which services and supports might help meet your needs.
- **Category Search:** Want to learn more about long term services and supports? Explore the Category Search to get general information about New York's available programs and services in your area and search for providers or programs by topic area.



Viewing Results Once your search results appear, several options are available:

- View the list in text or on a map.
- Sort the list by City, County, or Zip Code or distance from your location.
- Save or share your listings by using the Export button.
- Print your listings.
- Create an account to save your search results or favorites for quick and easy access later.

<http://www.nyconnects.ny.gov/>

Contact Information:



of TOMPKINS COUNTY

(800) 342-9871 607-274-5482

607-272-2433

www.nyconnects.ny.gov

Thank you!
Questions and comments?